

CORPORATE POLICY

Establishing service as the center of an enterprise is combined with great responsibility. We at Austrian Tec Solutions view the quality and reliability of our services as our utmost priority.

This has always been the case and will remain so!

In order to guarantee that this remains the case, we have come up with the following points for all interested parties.

Customers

Customer satisfaction is our number one priority. A customer's demands and requirements provide the guidelines for our thinking and action. Long-lasting and cooperative customer relations should be the result of a consistent knowledge and quality assurance.

Staff

A well-rehearsed team of qualified and engaged staff, with a pioneering spirit and optimization mind, provide our customers with unique and custom-made solutions, thus laying the foundation for our success. Quality and environmental consciousness, as well as the considerate handling of the valuable resource energy, are increasingly establishing themselves as a decisive competitive factor. Therefore, the constant training and education of our staff is of great importance to us, as it increasing their knowledge in regards to quality, environment and energy.

Owner

Our goal to constantly improve should lead us to continually question our processes and to refine them.

Suppliers

An organization and its suppliers are dependent on each other. Relationships of mutual benefit therefore increase the ability of both parties to profit and prosper. We live by this principle.

Values

We are a globally operating company, which is strongly aware of its social and environment responsibilities. Entrepreneurship, trust, integrity and passion – these are our core values.

CIP – Continual Improvement Process

Our daily activities under the observance of all relevant standards, regulations and legislation are subject to a continual improvement process. This applies in regards to the quality as well as the environment.

The Management

